

TransNorth Bus Wet Weather Procedure

Dear Parents,

With the coming Wet Season, I would like to bring your attention to the procedures TransNorth Bus follows when roads are flooded, or likely to be flooded.

Our main concern is the safety of your children, staff and we will not drive the buses through flood water. **We do not operate the afternoon services early as this has implications of students being left unattended** if a parent is not home or the bus could become stranded on route due to flood waters.

In the mornings, we assess the conditions early and make a decision whether or not to run the services. As long as one of the roads out of Mission Beach is passable, we are contractually obliged to operate the service if it is safe, this may mean diverting some routes.

As parents, it is your responsibility to make a decision whether or not to send your children to school when there is severe weather events present. Hopefully this information will help you make that decision.

If at any time we have to cancel our buses, we will put a notice on the Trans North Bus and Coach facebook page as soon as possible. Unfortunately, this is usually at short notice as the water level tends to rise and fall fairly quickly in this area. If you have not already done so, please "Like" this page so you will get these notifications. We do not use this page for any other purposes.

Unfortunately we cannot get any live updates on road conditions and are just informed as you are at these times; in most cases it is the local community who give us information on road conditions. We are in constant contact with the schools and work closely with them.

If you have any queries regarding our bus services, please contact our Mission Beach depot on 4068 7400, or at mission@transnorthbus.com.au

Thank you,

Graeme Bate
Depot Manager, Mission Beach
TransNorth Bus and Coach.